



# Customer Database Pro

The easy way to keep track of your customers...

**C**ustomer Database Pro (CDB) is a complete multi-user customer database and helpdesk solution. CDB keeps track of your valuable customer information. You can enter products purchased and/or services subscribed to by each customer. You can also log issues encountered by your customers and their resolution. Logged issues and customer records are fully searchable. CDB is designed with you, the end user, in mind. You don't see modules in CDB. You see one streamlined application that helps you get to the information you need, when you need it. CDB is readily customizable to your needs. It requires very little disk space to install, has a small memory footprint and is a breeze to deploy on all of your users' machines. There are no separate components to download and install (such as ODBC drivers and MDAC), no expensive SQL Server licenses to buy, and no extensive setup to labor through. Just download and install and you are ready to go. CDB will help you take care of your customers like never before!

## CDB FEATURES

- Customer contact information
- Products, services and warranties purchased by a customer
- History of all issues for a customer
- Issue details such as description, each action taken, resolution, related product/service, submit, response and resolution dates and file attachments
- Lightning fast, powerful searches for looking up customers and researching issues
- Customizable reports, lookup lists, issue templates and field names
- Integrated email capabilities and mail merge data output
- Data import of customer information and lookup lists
- Multi-user support and locking
- Login security and edit permissions for users
- Self-contained, simple installation
- Low cost, low maintenance
- Online documentation, tutorial and support website

## CDB SPECIFICATIONS

### *Database Format:*

Microsoft FoxPro-compatible,  
industry standard DBF file format

### *User Interface:*

Programmed in Visual Basic

### *Supported Systems:*

Win 95/98/ME/NT4.0/2000/XP/  
Vista

### *Practical System Limits:*

200,000 Customers; 1,000,000  
issues, 50 users

### *Disk Space Requirement:*

3MB to 6MB depending upon pre-  
installed components on your  
machine

### *Single-User License:*

\$99 (US Dollars)

### *Multi-User/Site License\*:*

\$499 (US Dollars)

\* The site license covers all users connected by LAN/WAN that access a single, common CDB database residing on a network server, a shared computer or a local computer at any and all times. Price is subject to change.

**DOWNLOAD A FREE TRIAL OF CDB FROM [WWW.MICROGURU.COM](http://WWW.MICROGURU.COM) TODAY!**